



Cancellation

You can cancel your Subscription at any time. Please note that you must cancel your Subscription before it renews for a subsequent month in order to avoid being charged for the next month's Subscription Fee. If you cancel your Subscription, the cancellation will become effective at the end of the then current monthly Subscription period. For any cancellation related queries, E-mail us at support@ezecub.com

Refund

We stand behind our products (Web Hosting Services) and your satisfaction with them is important to us, so we make refunds if the user is not satisfied with our products. Refund requests must be made within 30 days from the date of purchase. If 30 days have passed since the day of subscription, we cannot offer a refund.

Before you ask for a refund

If you have purchased a Hosting Service Plan from EzeCub and you are experiencing a technical issue, we recommend that you contact the support team and seek assistance. Often they'll be able to help to troubleshoot your problem.

Resolving disputes

Ezecub will not provide refunds in any of the situations listed below.

- 30 days have passed since the day of subscription.

- You simply change your mind
- You subscribed an order by mistake
- You do not have sufficient knowledge to use the platform
- You claim that you are entitled to a refund but do not provide sufficient information as to why you are entitled to a refund

For any refund related queries, E-mail us at support@ezecub.com

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